**Rohit Arora**

[**rohittarora29@gmail.com**](mailto:rohittarora29@gmail.com)

**9999949051**

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| **Experience Summary 4 Years** |

**Presently Working in British Telecom (Dec 2012 to Present)**

* Associated as **Level-2 Engineer** responsible for Implementing Change Service Request over Customer’s Network.
* Configuring of various services related to Network elements like Routers & Switches (2600, 1900, 1800, 800 and 3500).
* Configuring the link configured with **EIGRP, OSPF, HSRP, VRRP, Ether channels, STP, RSTP, VTP & VLAN**.
* Configuring OSPF, EIGRP as a CE routing protocol.
* Providing Level-1 support on BGP link.

**Worked in Wipro (3rd Party payroll Renovision) (Aug 2011 to Sep-2012)**

* Associated as **Support Engineer L-1** responsible for providing support on router & switches.
* Monitoring & providing Level-1 support to customer LAN environment.
* Troubleshooting the link with ISP for the WAN router.
* Configuring VLAN, port fast, BPDU guard on layer-2 switches (2600 & 3500).
* Collecting the RCA & providing the same to concerned department.

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| **Skill Set** |

**Technical**

* Knowledge and Worked on EIGRP, OSPF, RIP Routing Protocol.
* Basic knowledge of BGP.
* Knowledge and worked on HSRP, VRRP, Ether channels, STP, RSTP, VTP, VLAN.

**Hands on Experience**

* Cisco Routers & switches
* Remedy
* Bridge Clarify

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| **Professional Courses** |

* One month Training from HCL Info system - CDC on C.C.N.A. (Cisco Certified Network Associate) in 2010.

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| **Key Project @ British Telecom** |

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| **Description** | Analyst L2 |
| **Responsibility** | Service Request implementation |
| **Skills** | HSRP, OSPF, EIGRP |
| **Contribution** | * Implementing Service Requests on customer’s Network. * Liaison with TD team for major or complex changes. |
| **Duration** | DEC 2012 to Current |
| **Team Size** | 4 |

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| **Academics** |

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| **Degree / Examination** | **University/**  **Board** | **Year of Passing** | **Mode** |
| MCA | UPTU | 2012 | Regular |
| Higher Secondary | CBSE | 2005 | Regular |
| Secondary | CBSE | 2003 | Regular |

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| **Personal Details** |

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| **Date of Birth** | 29/08/1987 |
| **Nationality** | Indian |
| **Gender** | Male |
| **Languages Known** | English, Hindi |
| **Address** | 1596, Chandrawal road, Kamla Nagar, Delhi – 110007 |

Date: Rohit Arora

Place: